JACK HEINZE

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PROFESSIONAL SUMMARY

Strategic Communications student with a minor in Marketing and hands-on experience in customer service, event operations, and team coordination. Strong communicator and problem solver interested in marketing, advertising, social media, and public relations. Brings an organized, people-focused approach to fast-paced work environments.

EDUCATION

Salisbury University | Strategic Communications, Minor in Marketing ***Expected 2027***

Towson High School | Graduated 2023

PROFESSIONAL EXPERIENCE

Server | Bad Monkey | Ocean City, MD ***2026–Present***

- Provide attentive guest service in a busy restaurant while balancing multiple customer requests and priorities.
- Coordinate with coworkers to keep service organized and respond effectively during peak periods.

Assistant Field Manager | M&T Investment | Towson University baseball field ***2024–2026***

- Supported field preparation and maintenance for youth tournaments and college summer league games.
- Operated scoreboard and sound equipment, managed ticket sales, and welcomed spectators at the gate.

Head Barback | Country Club of Maryland ***2020–2023***

- Maintained bar inventory and organization during high-volume club events to support efficient service.
- Assisted with barback scheduling and coordinated shift coverage ahead of busy events.

RELEVANT SKILLS

Communication & relationship building • Networking • Customer service • Team coordination
Problem solving • Critical thinking • Decision making • Event operations

CAREER INTERESTS

Marketing • Advertising • Social media content • Public relations

ACTIVITIES & INTERESTS

High school baseball player at Towson High School; developed teamwork, discipline, and a competitive mindset.

Interests: Listening to music, surfing, fishing, running, weightlifting, and staying active.